



eBilling

HELP?

How to enroll in eBilling

IMPORTANT: Once eBilling has been activated you will no longer receive paper statements.

Log into the ePay Payment Center, choose Select Account > Click on account number > select Manage eBilling > select eBill > type the email address you would like to use > Click Submit.

An e-mail notification will immediately be sent notifying you of your successful enrollment.

IMPORTANT: To avoid our e-notifications from being placed into your e-mail providers "Junk" box you must add: **webutility@modestogov.com** as a contact.

Change an existing e-mail address

Log into the ePay Payment Center, choose Select Account > Click on account number > select Manage eBilling > type the new e-mail address you would like to use over the existing one. > Click Submit.

An e-mail notification will immediately be sent notifying you of your successful enrollment.

How to deactivate your eBilling enrollment

Log into the ePay center > Choose Select Account > Click on account number > select Paper > Click Submit.

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